

TYPES OF LISTENING

- Casual listening
- Active listening
 - Informative listening
 - Evaluative listening
 - Emphatic listening
 - Reflective listening

CASUAL LISTENING

Casual listening is relaxed and involves little energy or effort.

- Hearing and understanding a message but not trying to remember the message in the long term
- Passive listening
- Examples
 - Watching a movie
 - Talking at lunch
- Expend little energy or effort

ACTIVE LISTENING



Informative

- Obtain information or understand a message
- Doctors talking with patient
- Interviewers talking with an applicant



Evaluative

- Judging the importance or accuracy of a speaker
- Critical listening
- Presidential Candidates Speech



Emphatic

- Trying to understand the speaker's point of view, attitudes, or emotions
- Resolving problems



Reflective

- Understanding and restating speaker's message
- Guidance counselor talking to a student about career goals

